



Child Safety

If you are under 13

You must be at least 13 to use BISO, so if you are 12 or younger, please don't sign up for an account by yourself without first asking a parent or guardian for permission to do so.

If you are 13 and over

At BISO we think that talking about ideas with other people is a great way to learn, which is why we encourage learning through conversation.

As with any online environment where you can talk to other people, it's important to stay safe and be aware of potential dangers, especially if you're under 18.

Before you start communicating with anyone, take a moment to think about your existing presence online. It's a good idea to **review the privacy settings** on any social media profiles you might have and make sure you're comfortable with what you're sharing. What happens if you search for your own name? Do any of the results surprise you?

Here are our top BISO privacy tips:

- Never share contact details (such as email address, telephone number or Snapchat username) with another user – even if they ask you for them, or they're someone claiming to be a teacher, tutor or educator
- Never share your exact location, whether in comments or on your profile – just your country will do
- Be careful not to reveal other personal information about yourself and people you know, such as names of family members, teachers, and friends

- Help the community by looking out for and reporting anything you think might not be safe. BISO can help by hiding comments that contain personal details once you have reported them

What to do if you're worried

If you think you've made a mistake in a comment and think you might have revealed something you shouldn't, you can go back and edit your comment or profile at any time.

If you see anything in a comment or profile that concerns you on BISO, you can report it to us. Simply click the **Contact us** link at the bottom of any page on the website if you're worried about someone's behaviour.

If you think someone is being creepy, for example if they keep asking questions about where you live or your family members, or they ask for your contact details:

- Do not reply to them
- **Contact us** by clicking on the **Contact us** link at the bottom of every page on the web site and providing as much information as you can.

If someone is being creepy outside of BISO, please see the **Think U Know** website (<https://www.thinkuknow.co.uk/>) for more advice.